

Windows 10 Login Screen Fix

Problem: After updating Windows 10, the login screen is not showing up. Solution: Follow the steps below to get the login screen.

Document: Windows 10 login screen not showing up

Platform: Windows 10

Audience:  VPN Users

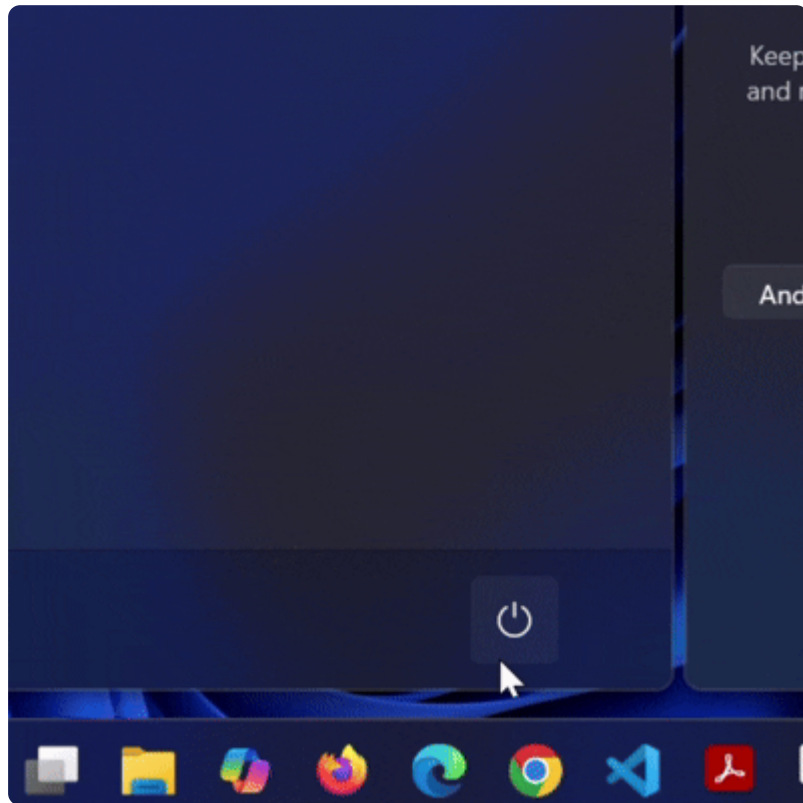
Date:  November 2025

A. Accessing Safe Mode

1.

Shift Key + Restart

Press and hold the '**Shift**' key, and then '**Restart**' the system.



Press Shift and click Restart.

2.

Click Troubleshoot

From the "Choose an option" screen, click on the 'Troubleshoot' option.

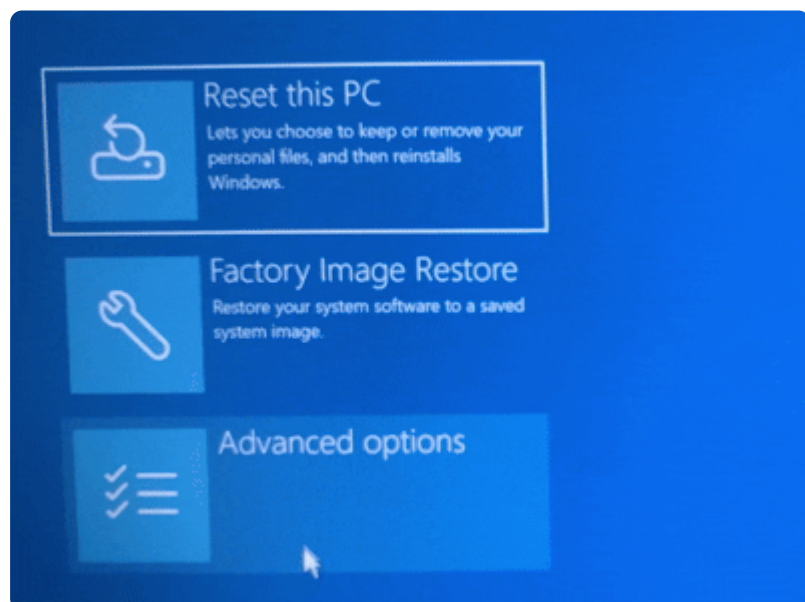


Click Troubleshoot.

3.

Click Advanced options

In the Troubleshoot screen, click on 'Advanced options'.

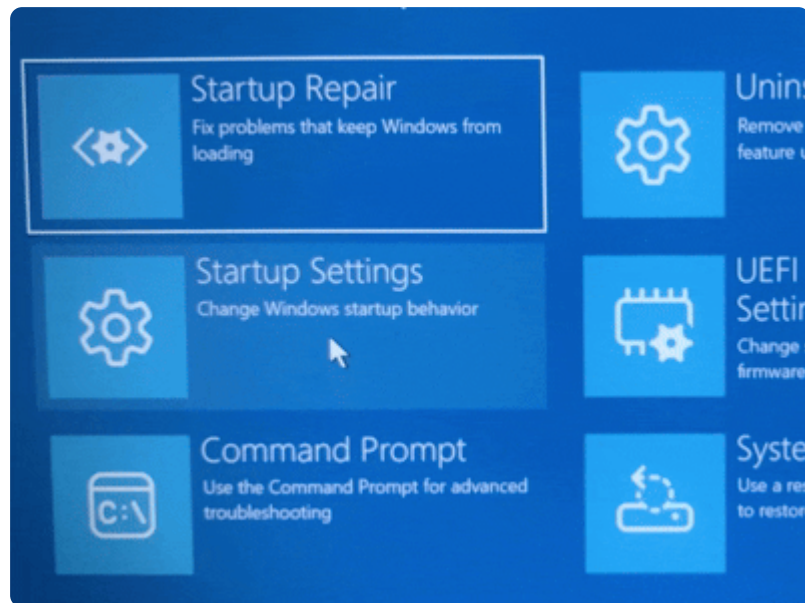


Click Advanced options.

4.

Click Startup Settings

In the Advanced options screen, click on '**Startup Settings**' (Change Windows startup behavior).



Click Startup Settings.

5.

Restart the System

In the Startup Settings screen, click the '**Restart**' button.

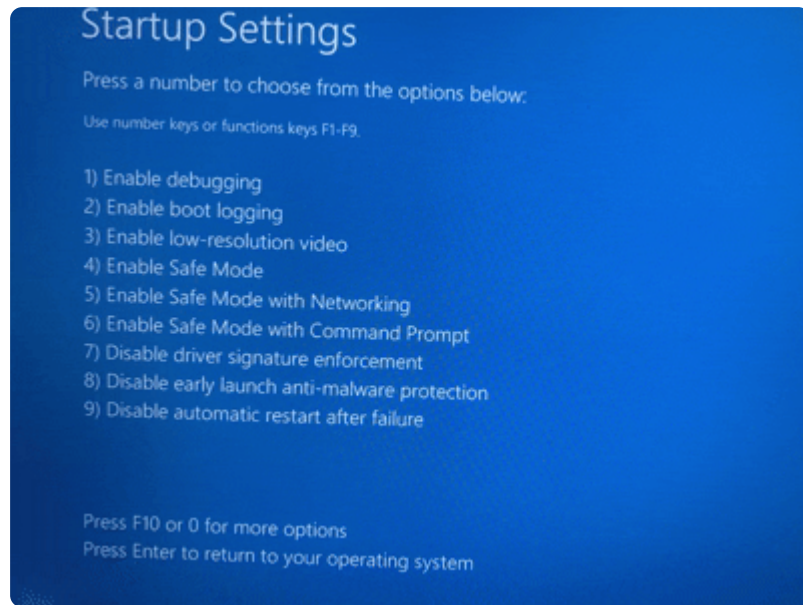


Click Restart.

6.

Enable Safe Mode

After the system restarts, press the number '4' key to **Enable Safe Mode**.



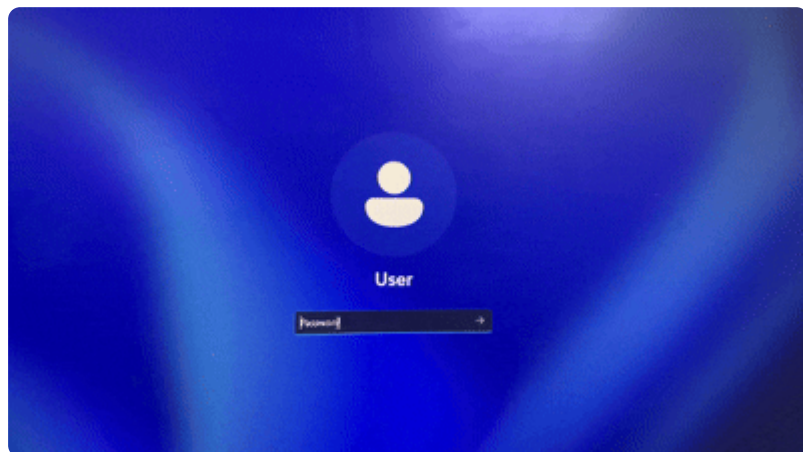
Press 4 to enable Safe Mode.

B. Registry Fix and Final Restart

1.

Log in

Now enter the password to log in to the system in Safe Mode.

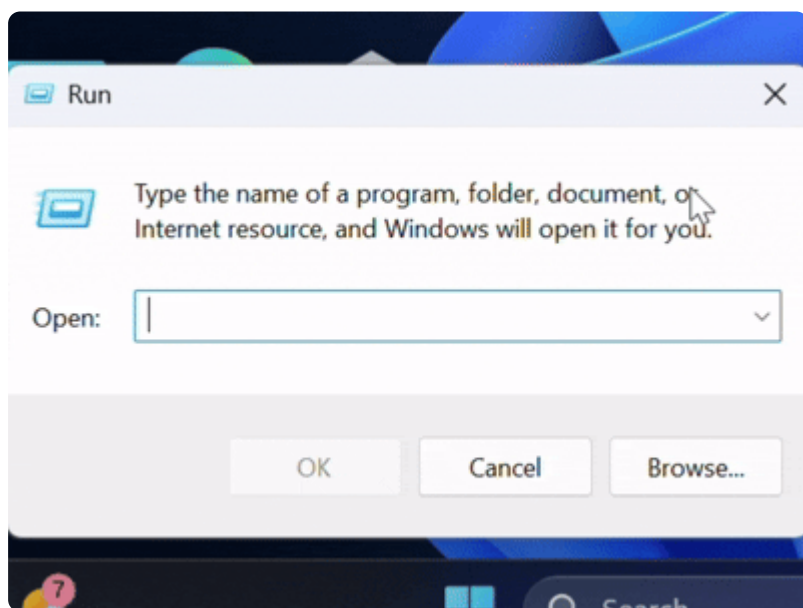


Enter the password.

2.

Open Registry Editor

Go to 'Run' by pressing the **Windows Key + R**. In the dialog box, type **'regedit'** and click **'OK'**.



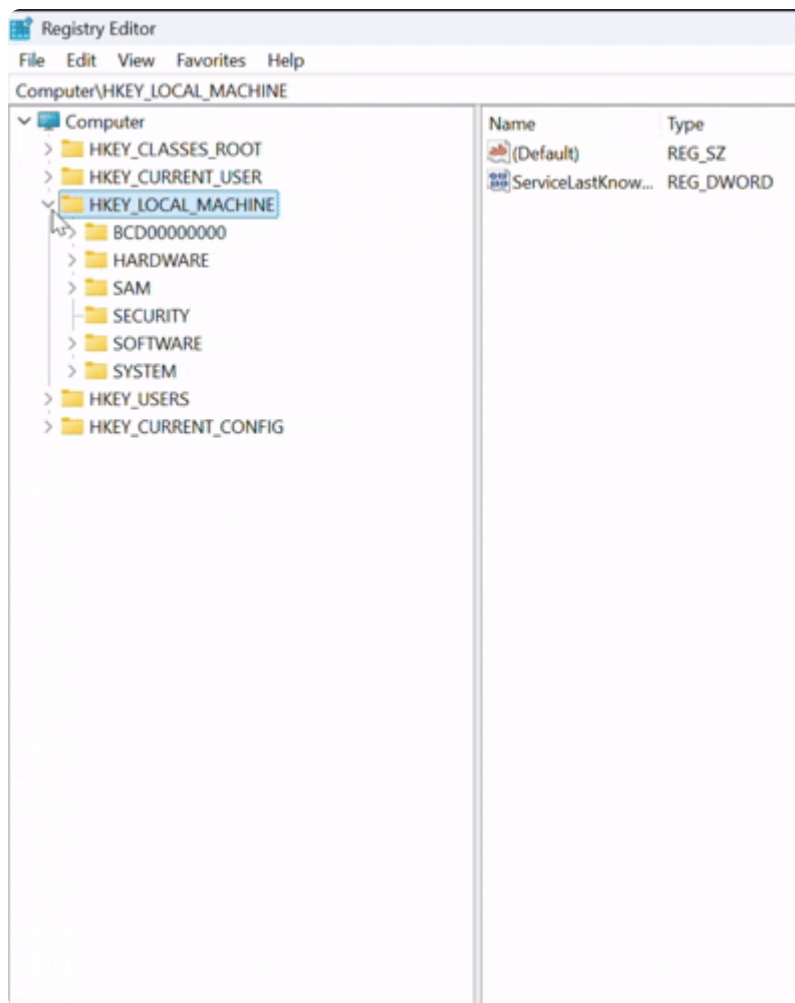
Type regedit and click OK.

3.

Navigate to Credential Providers Path

In the Registry Editor, navigate to the following path:

`Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Authentication\Credential Providers`



Navigate to the Credential Providers registry path.

4.

Modify EnforceSingleLogon Value and Restart

Search for the subkey `{B12744B8-5BB7-463a-B85E-BB7627E73002}` under 'Credential Providers'.

Inside this subkey, find the value name 'EnforceSingleLogon' on the right side. Set its value from '1' to '0' and then **restart** the system.